



CONVERSION CREW

STATUS: Part Time

WAGE: \$100 Flat Rate for 6 Hour Conversion

SUMMARY

- Strive for excellence in ways to entertain and ignite the fan experience in unexpected ways.
- Know and live the Rose Quarter mission to create extraordinary moments for our guests, our events, and each other.
- Approach all tasks with a can-do attitude understanding that there is no other kind of attitude.
- Take ownership and see the guests need through, from beginning to end, empowered to say YES, to create extraordinary moments.
- Present a cheerful, positive manner in all interactions.
- Work to make a specific impression on our guests in an effort to create extraordinary moments in their experiences at the Rose Quarter.

ESSENTIAL DUTIES & RESPONSIBILITIES

Ensure that all guests receive extraordinary customer services by:

- Read and comprehend CADs and Manifests distributed by Management
- Understand methods for the set up of RCM facilities for the scheduled events
- Work closely with the Operations Manager and Conversion Supervisor to ensure efficiency and safety of all facility workers, and of building set
- Lead small groups of facility workers in nightly changeovers
- Responsible for maintaining a positive and safe work place
- Provide ongoing inspection of facilities and grounds; identify maintenance deficiencies and initiate corrective measures
- Perform all assigned duties with a positive can-do attitude

QUALIFICATIONS & REQUIREMENTS

- Must be able to understand and communicate conversational English and follow verbal and written direction
- Minimum 1-year experience setting up changeovers
- Ability to read and write reports, follow instructions and document in a lead capacity
- Possession of valid driver license
- Must be available for all scheduled shifts
- Must be able to operate equipment used in the maintenance of changeovers such as forklifts, air tanks, and other facility equipment
- Must be knowledgeable about the materials, methods, and practices used in changeovers

SKILLS & ABILITIES

- Particular attention paid to accuracy and safety

PHYSICAL REQUIREMENTS & WORK ENVIRONMENT

- 80% of daily tasks requires moving and lifting
- 10% of daily tasks involves the use of small hand tools
- 10% of daily tasks involve moving and organizing storage of equipment
- Capable of moving and lifting up to 75 pounds
- Perform tasks on feet, climb stairs, kneel, bend at waist and work on concrete floors for extended periods

PHYSICAL DEMANDS

While performing the duties of this job, the employee is required to walk; sit; use hands to finger, handle, or feel objects, tools, or controls; reach with hands and arms; balance; stoop; kneel; bend at waist; talk or hear. Specific vision abilities required by the job include close vision, distance vision, color vision, peripheral vision, depth perception, and ability to adjust focus.

WORK ENVIRONMENT

While performing the duties of the job, the employee may be exposed to weather conditions prevalent at the time. The noise level in the work environment is usually minimal with the exception of noise emitted during an event, which can be loud. Ear/hearing personal protection will be provided if exposed.

Final offers of employment will be conditioned on a successful drug screening and an individualized assessment of background check results after a conditional offer is made.

As a member of this team you assume the role of campus facilitator, communicator, decision-maker and promoter of positive experiences. This position is responsible for ensuring all customers - internal and external - enjoy a safe atmosphere where we create extraordinary moments.

Our employees are committed to creating extraordinary moments and generations of passionate fans for events @ the Rose Quarter.

RoseQuarter.com

We are an equal opportunity employer committed to being champions of diversity in our organization and community.