



DAY HOUSEKEEPING ATTENDANT

STATUS: Part Time (Non-Exempt) WAGE: \$9.75/Hour

CORE EXPECTATIONS

- Strive for excellence in ways to entertain and ignite the fan experience in unexpected ways
- Know and live the Rose Quarter mission to create extraordinary moments for our guests, our events, and each other
- Approach all tasks with a “can-do” attitude understanding that there is no other kind of attitude
- Take ownership and see the guest’s need through, from beginning to end, empowered to say “YES”, to create extraordinary moments
- Present a cheerful, positive manner in all interactions
- Work to make a specific impression on our guests in an effort to create extraordinary moments in their experiences at the Rose Quarter

ESSENTIAL ACCOUNTABILITIES

Ensure that all guests receive extraordinary customer services by:

- Detail and sanitize locker rooms, offices, conference rooms, concourses, arena terraces, glass stairwells, elevators, etc., on a daily basis
- Dispose of recyclables in designated containers
- Dispose of solid waste, including cleaning and disposal of bodily fluid spills.
- Vacuum, sweep, mop surfaces
- Maintain cleanliness of wall panels and counters
- Maintain and clean equipment and work spaces on daily basis
- Perform miscellaneous work to prepare for events
- Respond to radio calls in a timely manner
- Perform all assigned duties with a positive “can-do” attitude

POSITION QUALIFICATIONS & REQUIREMENTS

- Must be able to understand and communicate conversational English and follow verbal and written direction
- Minimum 1-year housekeeping experience preferred
- Effective interpersonal and oral communication skills

As a member of this team you assume the role of campus facilitator, communicator, decision-maker and promoter of positive experiences. This position is responsible for ensuring all customers - internal and external - enjoy a safe atmosphere where we create extraordinary moments.

PHYSICAL REQUIREMENTS & WORK ENVIRONMENT

- Transporting of fully loaded housekeeping carts (30-50 pounds) on wheels
- Frequent bending, reaching, climbing stairs, and holding equipment
- Must be able to lift up to 25 pounds regularly

PHYSICAL DEMANDS

While performing the duties of this job, the employee is required to walk; sit; use hands to finger, handle, or feel objects, tools, or controls; reach with hands and arms; balance; stoop; talk and hear. Specific vision abilities required by the job include close vision, distance vision, color vision, peripheral vision, depth perception, and ability to adjust focus.

WORK ENVIRONMENT

While performing the duties of the job, the employee may be exposed to weather conditions prevalent at the time. The noise level in the work environment is usually minimal with the exception of noise emitted during an event, which can be loud. Ear/hearing personal protection will be provided if exposed.

WORK SCHEDULES

Our business is event production and management. We schedule employees in relation to events booked at the Rose Quarter facilities and property, in both the Moda Center and Veterans Memorial Coliseum. Your schedule will be based on the needs of the business, your availability and the events scheduled at the Rose Quarter. As a result we cannot guarantee the number of hours you will be scheduled to work, or provide a “regular” work schedule.

Final offers of employment will be conditioned on a successful drug screening and an individualized assessment of background check results after a conditional offer is made.

Our employees are committed to creating extraordinary moments and generations of passionate fans for events @ the Rose Quarter.

RoseQuarter.com

We are an equal opportunity employer committed to being champions of diversity in our organization and community.